

Please complete the following in BLOCK letters

Account No.:

Company Name (H.K.): _____
 Business Registration Number*: _____ Telephone Number: _____
 Administrative Contact Name: _____
 Installation Address: _____
 Billing and correspondence address(if different from the above address): _____

Please provide the following information of the other end user:

Installation Address: _____
 Administrative Contact Name: _____ Contact Telephone Number: _____

Service Plan

Package	IGC Price	Monthly Service Fee	Service Period	Customer Signature	Monthly Usage	Installation Fee
• Twin Package	\$2,998 2 sets VTT	\$236 (2 location-2 lines)	18-Months		Unlimited	• DIY • On-site Installation (\$500 per Visit)
• Single Package (See Note 3)	\$1,499 1 set VTT	\$118 (1 location-2 lines)				
• Twin Package	\$3,998 2 sets VTT	\$472 (2 location-4 lines)				
• Single Package (See Note 3)	\$1,999 1 set VTT	\$236 (1 location-4 lines)				

Installation Arrangement:

- DIY Delivery Address: _____ (Date & Time: _____)
- On-site installation (Service Fee HK\$500) (Date & Time: _____)

Payment Method:

By Bank Autopay only with billing by Email.

❖ Please fill in the enclosed Direct Debit Authorization form and return to us (Cybertel).

❖ E-mail address for receiving bill: _____

❖ A handling fee of HK\$20 per month will be charged for monthly statement send by mail. **(Please tick if required)** •

Terms and Conditions:

- This service Agreement is effective upon confirmation by Cybertel or the delivery date of the VTT System, whichever is earlier.
- Payment for all VTT equipment shall be cash on delivery (COD).
- All monthly service fees shall be by Direct Debit / Autopay in advance at the beginning of each month.
- Single Package is applicable to existing or potential Twin Package users only and cannot be selected alone.
- This Service works in conjunction with Broadband Line and Subscriber is required to have a Broadband Line available prior to installation of Cybertel's IGC system.
- All equipment shall be installed and activated within a mutually agreed period. In case of prolonged delay that is not of Cybertel's fault, a non-refundable fee of HKD500.00 is payable to Cybertel as the preparation and connection cost.
- Termination of this service Agreement, whether early termination or prior to service Agreement expiry, must be made in writing giving one month notice and send by registered mail. In case where no termination notice is received from the Subscriber prior to service Agreement expiry date, this service Agreement shall be renewed automatically.
- In case of early termination prior to expiry of service Agreement, Subscriber shall be liable to all the related accrued fees and charges incurred plus, three (3) months service fees as Cybertel's administration cost.
- The HKD500.00 Installation fee is for location in Hong Kong, Dongguan or Shenzhen, China. Installation fee outside these areas are to be quoted separately.
- All equipment supplied by Cybertel shall be used solely for Cybertel's services. The Login name and Password attached to the equipment is the property of Cybertel and can only be used for Cybertel's services.
- Cybertel does not warranty, represent, undertake or guarantee the services to be continuous or uninterrupted through the Subscription Period as this service is contingent upon the internet or broadband service which is inherently unreliable and insecure for various reasons.
- All equipment supplied under this service Agreement shall be warranted for a period of 12 months. During this 12 months warranty period, Cybertel shall at its sole discretion repair or replace any defective component of the VTT™ System. In the event that Cybertel decides to replace any component, the defective component shall become the property of Cybertel.
- The warranty is excluded from malfunctioning, breakdown or damage to the VTT equipment arising from normal wear and tear, misuse, negligence, willful acts or damage or accident on the part of the customer or user, whether intentionally or un-intentionally, that is beyond the control of Cybertel.
- Services may be suspended as a result of overdue or non-payment for the service fees billed. Under this circumstance, re-installation fee of HK\$500.00 per site/location apply in Hong Kong and within Shenzhen and Dongguan, China. Re-installation fee must be settled prior to re-installation and service re-activation.
- As a result of Clause 14, any service suspension period shall be excluded from the service Agreement period in that the eighteen (18) months period shall be prolonged or extended due to service suspension.
- Services may be relocated at Subscriber's request in writing to Cybertel with at least ten (10) days notice. Relocation fee of HK\$500.00 per site/location apply in Hong Kong and within Shenzhen and Dongguan, China. Transportation fee, other than relocation fee, apply for location outside these areas.
- Subscriber understands that should the case occur under Clause 14 & 15, Cybertel shall not be responsible for any disruption caused to Subscriber's business activities as a result of any service suspension or relocation.
- By signing this service Agreement, the Subscriber accepts Cybertel's service specified above and agree to be bound by the Terms and Conditions contained herein.

Declaration

I/We wish to subscribe to Cybertel's service indicated above and I/we acknowledge that:

(1) I/We have read and understood the terms & conditions set out above; (2) all information provided in this application is true and correct.

Authorized Signature & Company Chop _____

Date: dd/mm/yy _____

Confirmation

Cybertel Works Ltd.

Authorized Signature & Company Chop _____

Date: dd/mm/yy _____

Notes: * A copy of Subscriber's valid Business Registration Certificate must be submitted with this application.

Remark: All Subscriber's information supplied shall be used by Cybertel for the purposes of carrying out internal administration, operation and technical support for the provision of Cybertel's services and such information shall be treated strictly confidential.

For Official Use Only

Service Code: _____ Name of Salesman: _____ [] Sales Order No.: _____
 BR Copy [] Broadband Application (Expected Date: _____) [] Telephone Line Application(Expected Date: _____)